# APPLICANT GUIDE



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# **Hillsdale County**

community foundation

For good. For ever.®

2 South Howell Street PO Box 276 Hillsdale, MI 49242 517-439-5101 www.abouthccf.org

# **GOAPPLY INTRODUCTION**

The Hillsdale County Community Foundation is using a system called GOapply to accept grant applications. The following guide will take you through the process of creating an account, starting an application, and submitting an application.

Please note, the screenshots in this guide are templates, GOapply or emails received may appear different due to formatting and branding, however the functionality remains.

## **GETTING STARTED**

#### HOME PAGE/LOGIN PAGE

The Login Page is the gateway for GOapply applicants. Access the Login Page using the URL **https://goapply.akoyago.com/hillsdale**. Everyone must create an account before they can view applications

https://goapply.akoyago.com/hillsdale. Everyone must create an account before they can view applications or complete applications.

coapply		SignIn
Log In		
Email		
Password		
	Forgot Password?	
	Sign In	
	New Here? Sign Up	

#### USER REGISTRATION

GOapply allows for two different types of accounts – individuals and organizations. Since you are applying on behalf of an organization, nonprofit, or other group, please select <u>Organization</u> applicant.

#### CREATING AN INDIVIDUAL ACCOUNT

From the Login Page, click on the registration link (Sign Up).

<b>co</b> apply		SignIn
Log In		
Email		
Password		
	Forgot Password?	
	Sign In	
	New Here? Sign Up	

Click **Organization** since you are applying for an organization.

*Important Note:* DO NOT use non-alphanumeric characters (quotes, commas, apostrophes, question marks, etc.) in your Organization Name or Login. If you do, your applications may not be processed correctly. Dashes or hyphens are okay.

#### ORGANIZATION REGISTRANT

Enter the EIN/Tax ID of the organization and click the Submit button or click the **Continue without Taxid** link if Tax ID is not known. The number must be entered exactly as provided in the sample formats on the right-hand side (i.e. 12-3456789).

coapply		
Register		
EIN/Tax ID	Submit	Sample Format US: 12:3456789 (ALL NUMBERS) Canada: 1AD2345H6788R89 (ALPHANUMERIC)
Continue Without Taxl	ld	

#### EIN/Tax ID Entered

The following screen will populate when the tax id has been verified by GOverify

Reg	gister	
Та	fax Info	
Та	ax ld: 34-1520995	
Or	Organization Name: Rock and Roll Hall of Fame and Museum Inc	
Ac	Address : 1100 Rock and Roll Blvd	
St	State : OH	
Ci	Sity : Cleveland	
Zij	tipCode : 44114-1023	
B	IMF Subsection : 501(c)(3) Public Charlty	
Back	* Com	inue

If the information displaying is incorrect, click the Back link and re-enter the EIN or proceed without an EIN.

If the information displaying is correct, click the **Continue** link. Enter your first and last name, email address, and password:

<b>co</b> apply	
Register	
First Name	Marie-Ellen
Last Name	Erb
Email	marie@akoyago.com
Password	••••••
Confirm Password	
	Register

If a registrant already exists with that email, the screen will display the following message:

Error! This email address [email address] already exists in the system. Please sign in.

Otherwise, a message indicating an email has been sent to approve your applicant status will appear.

If Approved, an email will be sent to the Registrant indicating applicant status has been approved. If Denied, the Registrant can click back to re-enter EIN or proceed without an EIN and repeat steps.

#### Without Tax ID

If the registrant does not know the EIN, they can click on the **Continue Without Taxid** link:

coapply		
Register		
EIN/Tax ID	Submit	Sangle Fornal US 12:459789 (ALL NUMBERS) Canada: 1AD2345H0718789 (ALPHANUMERIC)
Continue Without TaxId		

The fields on this screen will need to be entered:

Then click the Register button

coapply	
Register	
First Name	First Name is required
Last Name	
	Last Name is required
Email	
	Email is required
Password	Descused is secularit
	Password is required
Confirm Password	
Organization Name	Organization Name is required
State/Province	Organization warne is required
State/Province	
City	City is required
ZipCode	
ZipCode	Zip Code is required
	Register

# PASSWORD ASSISTANCE

If you've forgotten your password, click on the "Forgot Password?" link.

coapply		SignIn
Log In		
Email		
Password		
	Forgot Password?  Password Assistance	
	Sign In	
	New Here? Sign Up	

Enter your email address and Click the Submit button.

<b>co</b> apply		SignIn
ForgotPasswo	ord	
Email Address	marie@akoyago.com	
	Submit	

A message will appear indicating the reset password link has been sent to the email:

<b>GO</b> apply		SignIn
ForgotPas	sword	
Success! Reset pa	ssword link has been set to your email address marie@akoyago.com	
	File Message Help Acrobat Q Tell me what you want to do	
	Ignore       Image: Constraint of the constr	
	Delete Respond Quick Steps	
	<ul> <li>Reset Password</li> <li>Com via sendgrid.me)</li> <li>To Marie Erb</li> <li>(1) We could not verify the identity of the sender. Click here to learn more. The actual sender of this message is different than the normal sender. Click here to learn more.</li> </ul>	
	Hi	
	please click the link below to reset your password	
	Reset Password Link	

After clicking on the link, you will be prompted to enter a new password. Confirm the password entry and click "Create" to reset your password.

coapply		SignIn
Reset Password	ord	
NewPassword		
ConfirmPassword	Create	

A message will appear indicating the password has been reset. The user can then click the **Back** link to sign in

coapply	SignIn
Reset Password	
New password has been updated successfully click here to Login;	
Back	

# COMPLETING APPLICATIONS

Before you Begin:

- Read the HCCF Grant Policy & Procedures.
- Ensure your request falls within the guidelines.
- □ Is your project reasonable in process and amount?
- Did you call (517-439-5101) the Foundation to talk about your request?

After logging into GOapply, a dashboard will appear that displays available, draft and submitted applications.

To Start the application process, click one of the available applications under Applications

coapply	Applicant	Grant Application Builder		marie@akoyago.com	LogOut
			APPLICATIONS @		
			Community Scholarship		
		<hr/>	Grant Application -1		
			General Grant Application		
			Compassion Application		
			Grant Application		

1. Click on the grant phase. You will have access to all previously submitted phases as well as the current phase.

COapply Applicant Grant Application Builder	marie@akoyago.com	LogOut
Grant Application		Help
Application		

2. If necessary, you can click on the Help button to contact the staff member responsible for the application.

coapply Applicant	Grant Application Builder	marie@akoyago.com	LogOut
Grant Applicat	ion	$\rightarrow$	Help
Application			
	If you are experiencing issues or have questions, please email or call:	×	
	Hillsdale County Community Foundation		
	517-439-5101		

3. You can then begin completing the application questions. Remember to always save your work by clicking the Save or Save & Continue buttons at the bottom of your screen. Save will save the page and you will remain on it. Save & Continue will save the current page and move you to the next one. A red asterisk (\*) indicates a required field

Applicant		Pages	
rmation below.			
Cheers for Careers	* 0		
	Ø		
01/01/2010	e 🛗		
Choose File No file chosen	Ø		
Cuyahoga County	~* ©		
10,000.00	* ©		
meegce@gmail.com			
123-456-7890	* 0		
10.25	* ©		
1/2 >			
	01/01/2010 Choose File No file chosen Cuyahoga County 10.000.00 meegce@gmail.com 123-456-7890	rmation below.  Cheers for Careers	Internation below.  Cheers for Careers  Oliver of the chosen  Oliv

Things to Include in Your Summary

- Who Who are you going to serve?
- What What activity/project /purchased item(s) is going to help you achieve the goal? Is an item What do we need to know?
- How How are you going to implement the project or where are you going to purchase item(s)? Process? Quotes?
- Why What are you doing this and what will happen if you don't?
- Who Cares What are your outcomes? Can you articulate impact? Who else is involved? Letters of Support needed?
- 4. Click the **Submit** button in the bottom right-hand corner to submit the application or report. Applicants will not be able to submit applications if the due date has passed or if all required fields have not been entered. If data is missing from a required field a dialog box will populate after clicking the Submit button indicating which fields have not been entered. If you receive this message, click ok and navigate to the necessary pages to add or correct information.

On submit, the following page will display.

	meegce@gmail.com	LogOut
	Submitted Successfully	
Download PDF		Close

5. You can download a PDF copy of your completed application for your records by clicking the "Download PDF" button.

Application			
Applicant Information			
	tion and click on Save & Continue to move to the next page. Fields with red asterisks are required fields. Hover over a formation about what should be entered in that field.		
Organization Name	Cheers for Careers		
EIN	31-1655877		
Contact First Name	Marie		
Contact Last Name	Wypych		
Contact Email Address	meegce@gmail.com		
Address	125 Union Avenue		
City	Akron		
State	OH		
Zip	44308		
Purpose of Request	tools for success program materials		
Purpose of Request	tools for success program materials		
Amount of Request	10000		
Project Objectives	To create curricula and materials for new program.		
Project Begin Date	2021-03-01		
Project End Date	2021-03-31 Delive December 20		
Type of Request	Project/Program 50		
Number of Individuals to be Served	50		
Financial and Attachments Pag	26		
Most Recent Audited Statement			
Board List			
Project Budget			
Click the Submit button at the bottom o successfully. You will receive an email once the marie@akoyago.com if you have any question	of the page. A box will appear indicating either you have not entered required fields OR your request was submitted he request has been submitted. Our staff will contact you if there are additional questions. Contact Marie Erb at ns.		

6. You will receive a confirmation email confirming your successful submission.

### TIPS ON NAVIGATING PAGES AND ENTERING DATA

- You can also click the Pages drop down to move to another page.
- To navigate back to the main menu, click Applicant at the top of the screen
- Tool Tips When available, applicant can hover over the question mark next to each question to gain more information on how to answer the question.
- A red asterisk (\*) indicates a required field. Applicants will be able to move from page to page without filling in a required field; however, they will be unable to submit an application until all the required fields are filled in. When Applicants click the submit button, a box will appear indicating any required fields that were not filled in.
- We recommend not entering unique symbols such as &, \*, %, or #. While they can be entered and will not be a problem with application submission, they may render different on the .pdf report.
- Inactivity: If you have not saved any information for 60 minutes and then try to save or enter information, you will get a page error. Any unsaved information will be lost. Simply click the back button and sign in.
- If you need assistance at any time during the application process, please contact the Hillsdale County Community Foundation at 517-439-5101.